Sapadian Content Governance Core Document

Version 1.0.0 - September 2022

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Introduction

This document will how the Sapadian Social Community model for content governance. This document is dynamic and will go through periodic changes.

Committees and Roles

Sapadian is a user focused community. Committees are essential in separating the scope of duties to have effective checks and balances when moderating a large amount of user submitted data into the platform. This section will give an overview of each committee and go into as much detail as necessary to provide transparent information on the role and functions of each committee team.

Content Governance Steering Committee (CGSC)

The Content Governance Steering Committee (CGSC) is responsible for the direction of content governance policies, and changes to the Content Governance Model. The committee will have meetings as often as necessary in order to provide direction on operations and policy changes. Additionally the CGSC makes recommendations to Sapadian Social company ownership regarding any potential changes to the binding Sapadian Social Terms of Use.

Membership in the CGSC may be a blend of Sapadian users and outside individuals, all with a vested interested in the success of the Sapadian Social Platform.

The number of individuals on the CGSC may be no more than twenty individuals and no less than one.

To apply to join the CGSC place a ticket with the Sapadian Helpdesk. If a slot is available you will be voted on during the next CGSC meeting. Approval is determined by majority vote with a quorum. You will be notified of the decision via your application ticket.

The CGSC is a high level serious committee, which drives the direction of Sapadian Social. We will wish to establish a dialog with those that apply to determine your qualifications and motivations for applying.

Content Moderation Operations Team (CMOT)

The Content Moderation Operations Team (CMOT) is responsible for the day to day moderation of submitted Sapadian Social content, as well as making decisions regarding the need to remove content based on the Sapadian Terms of Use. The CMOT meets often and is actively engaged on the Sapadian Social platform. There is no set limit on the number of members of the CMOT; however, we want to attempt to keep membership under one hundred members, and grow the team size as the Sapadian Social platform increases its membership. The CMOT is also responsible for handling any appeals from members who feel their content should not have been removed. From time to time, on more intricate appeal resolution matters, the CMOT will work with the CGSC.

To apply for CMOT membership submit a request via the [Sapadian Helpdesk](#).

The Importance of the User

Users are the only reason Sapadian Social exists. The user voice can never be lost. Users will have an

avenue to give their opinion on content governance via the Sapadian Social Online helpdesk system. All submitted user feedback will be read and taken into consideration by each Sapadian Social governance committee. Users also can post their concerns on Sapadian Social.

Content Removal

Content and user accounts, once removed, cannot be recovered. Users can submit a helpdesk information request on the reason their content was removed, but content will never be put back once deleted.